



Application form for PLCs and limited companies

COUTTS ONLINE

Coutts

1. Client details

Complete the business name that Coutts Online will operate under together with the address, postcode and country details.

2. Accounts to be added

Add the account names and numbers of all the company accounts that are to be reported on the online service. These accounts must belong to the legal entity as named above, although accounts belonging to a different legal entity (third party accounts) can be added by completing the Third Party Application Form. If you wish to add more accounts then a continuation form can be found on our website coutts.com or requested from your Banker.

All transactional charges will be charged to the account that the payments were made from. Should you wish for an alternative charging arrangement to be put in place please speak to your Banker. A copy of the fee tariff can be found on our website or requested from your Banker.

3. Coutts Online Administrator details

The administration role is essential for the smooth running of Coutts Online. Details for at least one administrator must be completed, but we recommend that you complete the details for more. If dual administration is selected for any of these administrators then we strongly recommend that you complete the details for at least three administrators.

Select a username for the administrator; this must be between six and ten characters and include at least one number.

Complete the administrator's title, name, email address and phone number.

The audit facility allows the user to search the Coutts Online database for their audit records. If the user should have access to this information then select 'Yes', if not then select 'No'.

Dual administration is strongly recommended as it is a security measure which requires the approval of two administrators for all changes made to users' approval limits or increases to their access rights. Dual administration is set individually for each administrator, so please indicate here whether this administrator can act independently (answer No) or together with another administrator (answer Yes).

If an administrator has a smartphone, they can use this as their personal security device, known as CouttsID, instead of a card and reader.

Please provide their preferred email address and mobile number if you would like to do this.

Please note: CouttsID will automatically provide access to Coutts Mobile Banking.

4. Limited Company Resolution

Complete the company name and date when the board resolution was passed and enter the names of the individuals who were nominated at this meeting to sign the Coutts Online Application Form. These individuals must already be named on the current bank mandate and will be required to sign Section 7 of the application form.

5. Declaration

The signatures entered here must be as outlined below to confirm that the resolution in Section 4 was duly passed and entered in the Minute Book of the Company.

- Where the Company has one or more Directors AND a Company Secretary – one Director and the Company Secretary must sign.
- Where the Company has two or more Directors BUT there is no Company Secretary – two Directors must sign, one of who must be the Chairman of the meeting.
- Where the Company only has one Director AND there is no Company Secretary – one Director and a witness must sign.
- Where the Company only has a sole Director who is also the Company Secretary, the same person can sign both boxes.

7. Agreement (to be signed in accordance with the resolution in Section 4)

Copies of the Online Service Terms are available at coutts.com/onlineterms or from your Banker.

We would draw your attention to clause 1, paragraph C. (Appointment of User(s) and Administrator(s)), which outlines the responsibilities of the administrator and in particular, their ability to allocate access to the account(s) to other users. The signature(s) required here are those of the individuals that have already been named in Section 4, and as previously mentioned are already on the current bank mandate.

COUTTS ONLINE

How to complete this form

If you would like to use the Coutts Online service please complete the form in BLOCK CAPITALS using black ink. Where marked * delete as appropriate. The Online Service Terms are available online for you to read and print. **These are important, please read them.** Please go to coutts.com/onlineterms or alternatively ask your Banker for a copy. The completed form should be returned to: **Coutts Online Team, Coutts & Co, FREEPOST LON20747, Trinity Quay, Bristol BS2 0FA.**

1. Client details

Business name	
Business address line 1	
Business address line 2	
Business address line 3	
Post code	
Country	

2. Accounts to be added

If you wish to add more accounts, please complete a continuation form, which is available on our website coutts.com or from your Banker.

Account name	
Account number	
Account name	
Account number	
Account name	
Account number	
Account name	
Account number	
Account name	
Account number	

Access to Coutts Online is free. All transaction charges will be calculated quarterly and charged to the account the payments were made from, unless you have made specific arrangements to the contrary.

3. Coutts Online Administrator details

Please provide the details for at least one administrator. If you select dual administration, which is strongly recommended, for any of your administrators, please provide details for more than one administrator. Please provide a username which will be used to log in to Coutts Online. This must be between six and ten characters and include at least one number.

Administrator 1

Username	
Title	Mr ☐ Mrs ☐ Miss ☐ Ms ☐ Other ☐
If 'Other' please specify	
First name	
Surname	
Unique email address	
Audit information	Yes ☐ No ☐

Dual administration

All changes made by an administrator will need to be validated by a second administrator

Yes ☐ No ☐

If an administrator has a smartphone and would like to use this as their personal security device, known as CouttsID, then please provide their preferred mobile number.

If mobile number is not provided, a card and reader will be issued.

Administrator 2

Username	
Title	Mr ☐ Mrs ☐ Miss ☐ Ms ☐ Other ☐
If 'Other' please specify	
First name	
Surname	
Unique email address	
Audit information	Yes ☐ No ☐

Dual administration

All changes made by an administrator will need to be validated by a second administrator

Yes ☐ No ☐

If an administrator has a smartphone and would like to use this as their personal security device, known as CouttsID, then please provide their preferred mobile number.

If mobile number is not provided, a card and reader will be issued.

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Administrator 3

Username

Title

Mr ☐ Mrs ☐ Miss ☐ Ms ☐ Other ☐

If 'Other' please specify

First name

Surname

Unique email address

Audit information

Yes ☐ No ☐

Dual administration

All changes made by an administrator will need to be validated by a second administrator

Yes ☐ No ☐

If an administrator has a smartphone and would like to use this as their personal security device, known as CouttsID, then please provide their preferred mobile number.

If mobile number is not provided, a card and reader will be issued.

4. Limited Company Resolution

Important note – The individual(s) named in the resolution **must also be named in the mandate held by the Bank.**

• Certificate

We certify that the resolution below was duly passed at a meeting of the Board of

(Name of Company)

held on

• Resolution

'It was resolved that

(Name of individual)

and

(Name of individual)

are authorised to:

- complete and sign the Coutts Online Application Form for provision of internet banking services; and
- accept the Online Service Terms on behalf of the Company;
- the individuals named in this Section will also need to sign the Agreement in Section 7 of this form.

5. Declaration

*Where the Company has one or more Directors AND a Company Secretary – One Director and the Company Secretary must sign. Where the Company has two or more Directors BUT there is a NO Company Secretary – two Directors must sign one of who must be the Chairman of the meeting.

Where the Company only has one Director AND there is NO Company Secretary – one Director and a witness must sign. Where the Company only has a sole Director who is also the Company Secretary the same person can sign both boxes.

We certify that the resolution set out in this document was duly passed and entered in the Minute Book of the Company and duly signed by the Director(s)/Company Secretary, and that the specimen signatures recorded are correct.

Signature of Director

Signature

Date

Name

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Signed by the Company Secretary/2nd Director/Witness*

Signature

Date

D	D	M	M	Y	Y	Y	Y
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Name

Details of Witness (where only one Director and no Company Secretary)

Witness name

Address

Country

Post code

6. Your information

We will use your information in accordance with the clause headed 'Your information' which forms part of the Conditions of Use of your existing Coutts Business Current Account agreement with us. If you require a copy of that clause, please contact your Banker.

In the clause above, 'you' and 'your' extends to any individual who has supplied us with personal information in relation to the Account(s).

7. Agreement (to be signed in accordance with the resolution in Section 4)

We have read and agree the Online Service Terms, a copy of which is available to read and download from the website coutts.com/onlineterms. We note clause 1, paragraph C. (Appointment of User(s) and Administrator(s)), of those Terms, which outlines the responsibilities of the administrator and in particular their ability to allocate access to the account(s) to other users and this authority will apply to all future accounts unless we advise you in writing to the contrary.

By signing:

- We confirm the details provided are correct and agree to notify the Bank of any changes.
- We agree to the Online Service Terms.
- We confirm the Coutts Online Administrator has agreed you may provide their details to the Bank and to their details being used to provide the Coutts Online Service.

Authorised individual's signature(s) (as per Section 4 – Resolution)

Signature

Date

D	D	M	M	Y	Y	Y	Y
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Name

Signature

Date

D	D	M	M	Y	Y	Y	Y
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Name

Coutts Online checklist

Indicate below if you are including any additional forms with this application

	Included	Number of forms
Continuation form	☐	
Third party accounts form	☐	
Create/Amend Administrator form	☐	

For Coutts Digital Helpdesk use only

Contract number

Initials